EXHIBIT C

for your attention. 1 Thank you, Your Honor. THE COURT: All right. Mr. McKeon, you may present 3 the opening statement for the Defendants. Would you like a 4 5 warning on your time? MR. McKEON: Yes, Your Honor. 10 and 3, please. 6 THE COURT: All right. I'll give you those 7 warnings. 8 You may proceed with Defendants' opening statement when 9 you're ready. 10 MR. McKEON: Thank you, Your Honor. 11 02:29 Well, good afternoon, ladies and gentlemen of the jury. 12 Once again, my name is Mike McKeon, and I'm privileged to 13 represent Samsung in this case. You just heard a lot from 14 Headwater's counsel. I'm going to respond to all of that. 15 But, first, I want to thank each and every one of you for 16 17 your service on this jury. We certainly know there's a lot of other things you could be doing, other places to be, and we 18 also know that it's a personal sacrifice for you to be here 19 02:30 and take a week out of your life and be with us here in this 2.0 2.1 courtroom. So on behalf of Samsung and my team here, I want to thank 2.2 you, and I want you to know we're extremely grateful for your 23 decision to do this. 2.4 Now, I want to say something at the outset. 25

	1	technology claimed by Headwater in this patent is not used in
02:30	2	Samsung's phones. What the evidence is going to show and what
	3	you know from your own personal experience, in today's
	4	smartphones like the phones accused in this case, consumers
	5	have access to a wide range of applications. Some for
	6	education, some for entertainment, some for tools to help you
	7	in your everyday life.
	8	You might have your favorite apps that you use. I like
02:31	9	Gmail. It helps with navigation. Music streaming is a very,
	10	very popular application.
	11	And what the evidence is going to show, ladies and
	12	gentlemen, is that the user experience using the phone and
	13	using the applications is very, very important to building a
	14	successful product. What the evidence will show is that the
02:31	15	technology in this Headwater patent is unworkable in Samsung's
	16	phones.
	17	Now, Headwater's counsel mentioned the company called
	18	ItsOn, which actually was a company also started by Doctor
	19	Raleigh. Ten years ago ItsOn supplied software, billing
	20	software to Sprint for use in phones in Sprint's network. And
	21	in fact, ladies and gentlemen, that billing software that
02:32	22	counsel already mentioned actually practiced and used the
	23	technology of this patent.
	24	And what the evidence will show, ladies and gentlemen, in
	25	this trial, that ItsOn software that used this patent was an

	1	utter failure. In fact, the ItsOn software that used the '976
	2	Patent technology caused applications on the phone to crash,
02:32	3	loss of texts, loss of data, loss of voice. Indeed, what the
	4	evidence will show is that the ItsOn software would completely
	5	lock up your phone, making it like a brick.
	6	You will hear evidence in this courtroom that the
	7	customers that used phones with the ItsOn software, their
	8	experience was horrendous. And what the evidence will show,
	9	ladies and gentlemen, is that Samsung's smartphones use a very
02:33	10	different technology than this patent. There is no
	11	infringement of the '976 Patent.
	12	Now, with that, I want to briefly introduce Samsung.
	13	Samsung actually started in the 1930s as a trading company
	14	selling fruits and vegetables, relatively humble beginnings
	15	for sure. But as the company grew and expanded in the 1960s,
02:33	16	it began to manufacture and sell black-and-white televisions.
	17	Samsung Electronics was born.
	18	Today, of course, Samsung is one of the world's most
	19	well-known consumer electronics companies. Samsung's designs,
	20	manufactures, and sells a wide range of consumer electronics
	21	products. You see some of them on the slide hereTVs,
	22	tablets, computers, watches, and the vacuum cleaner apparently
	23	is a big hit.
02:34	24	But, of course, this case is about mobile phones.
	25	Samsung has been a worldwide leader in the development of

smartphones. You see examples here on the slide. 1 2 thing Samsung's well-known for is providing phones at different price points. You see here on the slide, the left 3 is the A series all the way down to the Galaxy series on the 4 right. Samsung makes something for everybody. 5 02:34 6 Now, while some phones will have more bells and whistles, all provide for powerful capabilities and innovative designs. 7 Samsung is based in Seoul, which is in South Korea, and 8 has operations throughout the United States. As Ms. Smith 9 already communicated to you, Samsung has over 20,000 employees 10 here in the United States, including 6,000 employees right 11 here in the state of Texas in six different locations. And as 12 02:35 you heard, Samsung right now as we speak is building a factory 13 in Taylor, Texas. 14 Samsung is an innovator. You see that with its 15 16 incredible innovative products, but you also see that with the 17 fact that Samsung has over 145,000 U.S. patents that have been issued to Samsung for its technologies. 18 Now, you've already heard from Ms. Rachel Roberts, who's 19 02:35 sitting here at counsel table. She is Samsung's corporate 2.0 representative in this trial, and she's going to provide 2.1 2.2 testimony later in the case about Samsung and Samsung's innovative products. 23 Now, as you heard, the Plaintiff in this case is 24 Headwater Research, and that company was founded by Dr. Greg 25

The company has two employees with one occupying an 1 Raleigh. 2 office in Tyler, Texas, and the only other employee is Doctor 02:36 Headwater does not make any products; it just owns 3 patents. 4 There is only one company in the entire world that has 5 6 ever agreed to license this patent, and that company is the company that Doctor Raleigh started, ItsOn. ItsOn made and 7 provided billing software and provided it to Sprint as I 8 02:36 mentioned. And as I mentioned also, the billing software that 9 it provided actually used the '976 Patent. ItsOn is the only 10 company in the world that has licensed the '976 Patent and 11 also has made software using the '976 Patent. And what the 12 evidence will show is that the '976 Patented ItsOn software 13 was plagued with problems. 14 You see here, ladies and gentlemen, some of the history 15 02:37 16 between Sprint, ItsOn, and Samsung. And what you're going to 17 hear is that Sprint wanted to integrate billing software into phones on its network. So in 2013 Sprint entered into an 18 agreement with ItsOn. And in light of that agreement Sprint 19 instructed all of its suppliers, including Samsung, to install 2.0 this billing software on phones supplied to Sprint. 2.1 02:37 2.2 wanted to sell to Sprint, you had to put the software on there. So Samsung did that. And the process began in 2013. 23 Very significant issues arose soon after that. 24 What you see here, ladies and gentlemen, is an example of 25

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a Sprint presentation that was given to ItsOn in 2014. This is one year into the relationship. And the presentation makes clear that there were significant problems with the ItsOn software installed on the phones—battery drain, constant reboots, blocking voice, text, data, message application crash. Bad things were happening on the phones in Sprint network that were using the '976 ItsOn software.

But it wasn't just Sprint and Samsung that recognized the problems; it was also ItsOn. What you see here, ladies and gentlemen, is an internal email that we got in this case. We don't know about this email because it was internal. We got it when they sued us and we got discovery. And what Doctor Raleigh was telling his colleagues, he was acknowledging that there were big problems with the software. Bug is 100 percent fatal, the device completely locks up, the phone is bricked. These are big problems, and bad things were happening on the phones in the Sprint network using the patented technology.

The evidence will show that Samsung did all it could to make a go with it with ItsOn, but bad things were happening because of the '976 ItsOn patented software. Thousands of customers were impacted. Sprint just couldn't continue to use its customers as guinea pigs. After two years of giving them an opportunity, Sprint and Samsung had to move on. Sprint terminated its agreement with ItsOn in 2015, and the parties moved on.

We're going to present in this trial, ladies and 1 2 gentlemen, two witnesses that are going to give you the background and story with ItsOn. Mr. Daniel Durig is a 3 Samsung employee who worked during this time period with 4 ItsOn, and Ms. Hannah Sifuentes is a former Sprint employee, 02:40 5 6 now a current T-Mobile employee, and she's going to come to trial and explain to you the things we're talking about here 7 now, the problems they faced with the ItsOn software. 8 Now I'm going to turn to the Samsung phones that 9 Headwater says infringes. The features that they say infringe 10 are actually implemented in the Android operating system 11 installed on Samsung's phones. 12 02:40 Now, what is the Android operating system? You may have 13 heard of it. The operating system in general is software that 14 manages all applications and programs that are on the phone. 15 16 The Android operating system was not developed at Samsung but 17 rather was developed independently by Google. And the Android operating system is one of the most popular operating systems 18 in the world, and you're going to hear more of the details 19 02:41 about Android in this trial. 2.0 Now, what you see here are the specific features that 2.1 2.2 Headwater says infringe. On the left, you see the features

Headwater says infringe. On the left, you see the features developed by Google contained within the operating system

Android, and on the right you see the feature -- the one feature developed by Samsung called roaming reduction that

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Headwater also accuses of infringement. This feature was only 1 02:41 2 used by some phones and only in the Sprint network, not any other carriers, and it was discontinued in 2020. You're going 3 to hear the specifics about these features in this trial. 4 Now, what the evidence will show, ladies and gentlemen, 5 6 is that there is no infringement of this patent. In fact, the Samsung phones work in a very different way. 7 Now, as the Court instructed you after lunch, the issue 8 02:42 of infringement is an issue that you're going to have to 9 decide in this case, and the Court will instruct you on the 10 law. But, simply, what is important is that in order for 11 there to be infringement of a patent claim, every single 12 requirement, every single element of the claim must be found 13 in the accused product. If not, there's no infringement. 14 So let's walk through some of the analysis that you're 15 going to have to do in this case, and we'll do it with an 16 02:42 17 example of a simple claim to a stool. On the left we see that claim--made of wood, includes a seat, includes four legs, and 18 it's square, the seat. And the question is, well, does a 19 stool on the right infringe? Well, let's walk through that. 2.0 2.1 Made of wood, got that. Includes a seat, got that. 2.2 four legs, you got that. What about the last element -- a round seat? Not there. 23 02:43 No infringement. What the law tells you, ladies and 2.4 gentlemen, close is not enough. Being similar is not enough. 25

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Every single requirement of the claim must be in the product or there's no infringement. And this is the analysis that you're going to be asked to do in this case with respect to the '976 Patent.

Now, counsel walked you through the claim, but I'm going to focus on two of the elements or requirements of the claim.

And on this slide, you see the classify element. And what does that do? Well, that requires -- let's walk through the language together. It says classify. So you got to have the processor classify whether or not the first in application,

when running, is interacting in the device display

foreground--mobile phone, whether there's interaction in the

device display foreground. Display foreground. Now, the

display foreground is a very important part -- element of the

claim that I didn't hear mentioned much by counsel.

Let's look another element of the claim you're going to hear a lot about in this trial. It's the policy element of the claim. And what does that say? Well, it says that you have this policy such that this internet activity is disallowed when? When is it disallowed? It's disallowed when the application is not interacting, when there is no interacting in the display, the device display foreground, internet's gone, no interaction; no interaction with the device display, no internet. No interaction in the display, no internet. That's the policy of this patent, ladies and

gentlemen.

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So let's look at the accused product and see how that applies to the accused product. Well, we've got here at the home screen, and you see this Spotify app and I want to play music. So I hit Spotify app on my home screen and I bring that up. Now I'm in the foreground. I'm at the top of the screen. So I hit my play list or my song, and you can see here the song is playing.

But if I'm listening to my music and I want to check emails mail, what do I do? I go back to the home screen, and you see that here, and I check emails. So what just happened? What happened was my Spotify app now is off the top screen. I don't see it. You don't see it anymore. And you have the top of the screen is the email, Gmail account.

But what is happening? Well, that Spotify is still playing your music, it's still grinding in the background, it's still accessing the network because if it wasn't accessing the network, you wouldn't have any music. But in the accused products, there is no policy that cuts off or blocks your music based on interaction in the device display foreground. Spotify is off the top. You're not interacting in the device display foreground, but you got network.

Ladies and gentlemen, what the evidence is going to show in this case is that the Headwater patent requires an extremely severe policy for cutting off network access for

If there's no interaction in the device applications. 1 2 display, then there's no internet. The music stops. 02:47 Now, this certainly may get you better battery savings 3 because you're not going to be grinding in the background, but 4 5 it gives you a bad user experience. That's what the evidence 6 is going to show. And that is why Samsung's phones simply don't work this way. 7 You see on the slide here, ladies and gentlemen, on the 8 left is the patented approach -- no interaction in the display, 9 no internet. And on the right, Samsung's approach, which 10 02:47 allows access to the internet regardless of whether or not the 11 12 application is interacting in the device display foreground. Ladies and gentlemen, we're going to present Dr. Dan 13 Schonfeld, who has looked at all the evidence, the software 14 code and the deposition testimony, the documentation, and he 15 concluded that there is no infringement of the Samsung 16 02:48 17 products in this case. You're also going to hear the testimony from the other 18 inventors other than Doctor Raleigh who admit in their 19 deposition, they admitted that they didn't invent Google 2.0 operating system, they didn't invent anything in that. And 2.1 you are going to hear this deposition testimony played in this 2.2 case. 23 So the conclusion there's no infringement, ladies and 24

gentlemen, is not surprising in light of this testimony.

	1	MR. McKEON: Yes, Your Honor, if I could get 10
	2	minutes and three minutes.
	3	THE COURT: I'll warn you when you have 10 minutes
	4	remaining and then three minutes remaining.
09:50	5	MR. McKEON: That would be great, Your Honor. Thank
	6	you.
	7	THE COURT: You may proceed with Defendants' closing
	8	argument.
	9	MR. McKEON: Good morning, ladies and gentlemen.
	10	You made it. You got through all the evidence. We greatly
	11	appreciate the hard work this week. We know it wasn't easy.
	12	There was a lot coming at you, long days and a lot of hours of
09:50	13	careful attention. We noticed that, and we really, really
	14	appreciate your dedication to this really, really important
	15	process.
	16	Now, in a little while you're going to go back in that
	17	room and you're going to deliberate to render a verdict in
	18	this case. And I have one thing I want to ask you, one
	19	requestwhen you do that, don't check your common sense at
	20	that door.
	21	The Judge has already instructed you you should use your
09:51	22	common sense as you deliberate. Use your common sense as you
	23	review the evidence and what you heard and what you saw in
	24	this courtroom. Use your common sense to consider the
	25	evidence. And importantly, ladies and gentlemen, use your

common sense when you judge the credibility of the witnesses 1 2 and indeed the parties. Use your common sense from what 09:51 Headwater is telling you here in this courtroom and what is 3 happening in the real world. 4 In this courtroom, ladies and gentlemen, Dr. Raleigh says 5 6 his '976 patented ItsOn software had minor bugs and prototypes. In the real world, thousands of customers were 7 returning their bricked phones. In this courtroom, Dr. Wesel 8 said the Google source code means one thing. In the real 9 09:52 world, the Google engineer who wrote the code says Dr. Wesel 10 is dead wrong. In this courtroom, Dr. Wesel says average 11 phone users tap their phones all day to keep the screens on. 12 In the real world, no one does this. 13 In this courtroom, Headwater said its patent's worth \$2 14 09:52 In the real world, Headwater tried to sell this billion. 15 patent, tried to sell this patent and hundreds of others and 16 17 the entire company for \$60 million, and still no one paid. Ιn this courtroom, Headwater said its patents were worth \$2 18 But in the real world, ItsOn, the only company that 19 billion. ever uses the patented technology in a product, went bankrupt. 2.0 09:53 When you use your common sense and you consider the 2.1 real-world evidence, ladies and gentlemen, we submit there's 2.2 only one conclusion -- that Samsung does not infringe and this 23 patent is not valid. 24

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Now, with that, I want to go through some of the evidence

which is my job this morning.

Now, my colleague raised the issue over why are we talking about ItsOn and why are we talking about this? Ladies and gentlemen, it's undisputed, it's undisputed, that ItsOn software as used in the phone practiced the patent. During opening I told you in the first minute of my opening, that this technology was unworkable in Samsung's phones.

Ladies and gentlemen, we have evidence, hard evidence that that, in fact, is true, because this technology was in Samsung's phone in the ItsOn software, but it was an utter disaster. There were big, huge problems. And you recall the testimony in this case regarding this.

You recall that in 2013 Sprint and ItsOn entered the agreement to have the software loaded on Samsung's phones and other phones in the Sprint network. And you saw the evidence, ladies and gentlemen--battery drain, constant reboots, block of voice text and data. This is the patented technology.

Why is it relevant? Because we're talking about the patented technology. And we know how it really works in the phones—battery drain. The patent purports to save battery drain, but we know in the real phones it actually draws down the battery. That's what we know from the evidence.

You saw Mrs. Hannah Sifuentes, the former Sprint employee. She came here and testified and looked you in the eye, and she told you about the problems. She said the word

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ticking time bomb. This patented software that was on the Samsung phones was a ticking time bomb. That's what she told you.

And here you see the returns, thousands, hundreds of thousands of customers were returning and it was going up, up, up, returning because of the patented software. They claim — they claim this is a huge innovation and they want \$2 billion for it. But we know when it's actually used in phones, we know what it does and we know the problems it creates.

And then we know the internal -- at the time the internal emails from Dr. Raleigh. Even he knew what the problems were--fatal bug, a hundred percent fatal; it's a new bug, a hundred percent fatal, completely locks up the phone. The phones completely crashed, the phone is bricked. These are his words, ladies and gentlemen, his words. His evaluation of his own technology that was actually in the phones.

Of course this is relevant. Of course this is pertinent when you're trying to value the technology and when you're trying to figure out whether this is actually in Samsung's phones today, now, in the accused products, this type of technology.

Dr. Raleigh told you, well, it was just bugs and prototypes. Ms. Sifuentes, third party, came in this courtroom, took her time out to come and tell you the story about that—that the problems were happening in actual

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customer products in the network, not prototypes.

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Finally, in 2015, you heard it came to a head. Problems were -- was too long, too great; the customers were being used as guinea pigs, and they couldn't take it anymore. Mrs.

Sifuentes told you the ticking time bomb, the guinea pigs couldn't be -- customers couldn't be used as guinea pigs any longer to stay a viable business. It was a game of whack-a-mole. These are her words, ladies and gentlemen, her evaluation of the technology.

Now, my colleague on the other side says, well, notice is not relevant. Ladies and gentlemen, in order for there to be infringement, notice is not relevant. There is no dispute about that. There is no dispute about that in this case.

But, ladies and gentlemen, what about the real world?

What about the real world? When the relationship broke down, it was seven years went by. Samsung was selling phones, selling phones with the Android on it, Android software on it with the accused products. If this patent was so valuable and so great as they claim now in this courtroom, ladies and gentlemen, if it was so great, why didn't they pick the phone up and call? Why did they wait that long, seven years as these sales continued?

If someone was trespassing on your property and you noticed, would you just wait and then sue them? Was that -- does that make sense? Is that common sense to you?

No, ladies and gentlemen, it's not. It's not common sense. 1 09:58 In fact, ladies and gentlemen, we believe what the 2 evidence shows is that what really was going on, Headwater 3 never believed Samsung was using this patent. It never 4 5 believed that, and this lawsuit is an attempt to get money for 6 a patent no one wanted. That's why the fact that they didn't call up Samsung for seven years, that's why it's 7 relevant--because it shows you what they really believe, 8 ladies and gentlemen. It is relevant for your consideration. 9 09:58 Don't check your common sense at the door. 10 Now I want to turn to the important issue of 11 infringement, and this is a very important issue in this case 12 that you're going to be asked to decide. 13 Now, before this trial started, we got to talk to Dr. 14 Raleigh in deposition, and you recall he was on that stand and 15 16 he told you about his great invention and what he came up with 17 and it was groundbreaking. That's what he told you. But before this trial, we deposed him, and this is what 18 This is what he said, ladies and gentlemen. You got he said. 19 09:59 to hear this in this trial: Can you explain for me a single 2.0 2.1 concept that you came up with in the asserted patent? I'm not sure. 2.2 Did you come up with foreground versus background? 23 Ladies and gentlemen, you've been hearing about this all 24 week, foreground and background. And he was asked and under 25

oath in deposition, did you come up with this? 1 I'm not even sure what that is. I can't really say. 2 You haven't defined it. 3 That's what he said before this trial, before this week. 4 09:59 He said other things on the witness stand. You heard that. 5 6 It's about credibility, ladies and gentlemen. About credibility. 7 We also deposed the inventors, other inventors, and what 8 did they say? Well, Dr. Raissinia, did you invent anything in 9 the Android system? 10 11 No. Mr. Lavine, Headwater's patents were meant to be directed 12 to something different from what Google's operation system 13 provides. 14 Answer, yes. 15 These folks are not with Headwater any longer. 10:00 16 17 outside of this trial. They were deposed, and this is what they said under oath. This is what they said: No, our 18 stuff's not Android. 19 Now, let me just briefly go through the claim that you've 2.0 heard so much about in this trial. But, ladies and gentlemen, 2.1 the key language of the claim, the key language of the claim, 2.2 is interacting in the device display foreground. Interacting 23 10:00 in the device display foreground. That's key. So when they 2.4 show you slides that don't have that language, interacting in 25

the device display foreground, just note that because you know now--right?--every single word matters. Interacting in the device display foreground.

And then the policy, the policy of the claim disallows, disallows, access to the internet for applications when they're not interacting in the device display foreground.

That's the claim language. So keep that in mind when you evaluate the infringement question in this case. It's very important.

And you've seen this before, but this is how the accused products work. If you want to play music, you call up your application. And then if you want to check emails, your application goes to the back. It's classified as a foreground service. You heard that evidence. And that's important because it allows it to keep playing, to keep playing even though you can't see it. But that uses battery power. That uses network so you're checking your application and the music is playing.

And the difference, ladies and gentlemen, is fundamental, because this case, the claim requires if there's no interaction, you shut it down. It's a very harsh solution.

And as Dr. Schonfeld told you back in 2010, maybe that made sense to have such a harsh solution because of roaming and the batteries weren't as good. But today, ladies and gentlemen, that doesn't make sense to have such a harsh solution. If

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